

At Goadsby we pride ourselves on providing excellent customer service.  
Here is what our clients are saying about us...

“Both your manager at the Blandford office, Fiona and in particular the adviser, Hayley Carter, with whom we had the most contact, were at all times **really helpful and professional**. I would have no hesitation in recommending them.” **Mr & Mrs D (Blandford)**

“We were **very happy with the service**. We had our property on with another agent, you showed more interest in us and our desire to sell our property in the first week of signing with you than the 1st agent did in 6 months!” **Mr & Mrs H (Blandford)**

“**Very helpful and pleasant staff**, always willing to help.” **Mr & Mrs W (Bournemouth)**

“Charlotte was **amazing throughout the process!** She kept me informed and chased up the solicitors when they were being slow to respond. She stayed upbeat and positive and kept me sane through what was a stressful process. AAA\* Thanks for everything.”  
**Mr T (Bournemouth)**

“Tim was outstanding from the moment of instruction to completion, **the perfect estate agent** and a credit to the company.” **Mr P (Charminster)**

“Very impressed with Richard and the team, always **helpful, professional and knowledgeable**. Will highly recommend them to anyone. Thank you.” **Mrs H (Ferndown)**

“**Good service** from all at Southbourne. Especially Neil Betts. You carried on working and trying when the other agents seemed to go for a rest! It worked, property sold. Cheers.”  
**Mr T (Southbourne)**

“I was **always kept informed** and felt well supported throughout the process.”  
**Mr C (Westbourne)**

“We have bought and sold many properties and therefore have experienced a wide range of Estate Agents. Goadsby, by far, are **the most professional and experienced company** we have dealt with. The Westbourne staff are highly proficient and we feel that we have received the service we would expect and have never had to chase them for information, they are a credit to the Goadsby name.” **Mrs W (Westbourne)**

*Testimonials*

“Very pleased with level of service and professionalism. **Would definitely use again.**”  
Mrs P (Wimborne)

“**Excellent staff**- friendly & approachable. Always answered queries promptly. We were particularly impressed with how smoothly our purchase went” Mr M & Dr W (Chandlers Ford)

“Everybody I dealt with in the office was **very efficient, helpful and courteous**. I live in Germany and my husband (German) was suitably impressed.” Mrs S (Chandlers Ford)

“**Professional and friendly** staff, pleasure to do business with.” Mrs B (Eastleigh)

“**Great service** and very friendly. All the staff kept me informed all the time.”  
Ms B (Fordingbridge)

“Paul and I would just like to **thank you for your efficiency** during the buying process and also for being pro-active on our removal day. So, thank you again.”  
Mr & Mrs H (Fordingbridge)

“I have recently bought & sold through Ringwood. This is a **very well run office**, with friendly, efficient staff, all setbacks were handled with confidence. I would certainly recommend Goadsby to everyone I know.” Mrs L (Ringwood)

“We both felt re-assured every step of the way by the **guidance and support** we received from you and your team and you really helped to take on some of our stress which I will always be grateful for!” Mr & Mrs O (Salisbury)

“We have now rented out 3 properties through Goadsby and sold one. Without exception, we have been **impressed by the many Goadsby staff** we have dealt with over the years.”  
Mr & Mrs A (Southampton)

“Always **pleasant, helpful communications** - cannot speak too highly of the service we received.” Mrs N (Southampton)

“All members of staff were **polite and as helpful** as possible.” Mr & Mrs W (Verwood)

*Testimonials*

“Really liked the **personal approach** and flexibility with communication and contact. Felt I got good advice.” **Ms H & Mrs S (Winchester)**

“Really **great service**, always kept up to date with viewings, feedback etc.”  
**Mr & Mrs K (Bridport)**

“Not really any room for improvement as the **whole team were excellent.**” **Mr & Mrs L (Bridport)**

“Thank you so much for your efforts and your **professionalism**. I have recommended you to a couple of friends in the area so they may well be in contact when buying and selling their properties.” **Mr & Mrs H (Broadstone)**

“I am **very impressed** with Lara she kept me informed more than my own estate agent on occasion. She was always helpful and went out of her way to make sure that the process went as smoothly as possible.” **Miss A (Broadstone)**

“Liked your personnel.” **Mr W (Broadstone)**

“Very **professional and helpful** service from both Matt & Bo. Impressed by the willingness to be of assistance. Very happy with the overall service from Goadsby.”  
**Mr & Mrs S (Canford Cliffs)**

“Impressed with the **speed** in which a buyer was found for our property.”  
**Mr & Mrs W (Canford Cliffs)**

“On the basics, I got regular marketing updates, feedback after viewings and every call I made was returned promptly. I felt they worked together well as team and I enjoyed dealing with all the staff. I also thought they were **constructive, informative and very accommodating** when I became frustrated due to matters that were outside of our control. I would recommend the team without hesitation.” **Mr M (Dorchester)**

“I felt I was receiving **priority personal service** and support, as a customer that is all I ask.”  
**Mr & Mrs B (Dorchester)**

“Always pleasant and **always returned calls** very good service.” **Mrs C (Poole)**

“Did everything right!” **Mr & Mrs (Preston)**

*Testimonials*

“Very friendly and helpful, **took any concerns away for me** in the selling process. Thanks.”  
Miss N (Poole)

“I was most impressed with the service received from Goadsby. From the initial viewing of the property up to exchange and onto completion, the ongoing communication throughout and **professional/friendly approach** were excellent! I would have no hesitation in recommending you to others based on my experience.” Mr P H (Preston)

“We had an **excellent service**. Our estate agent had good local knowledge, was always very professional, and regularly kept us informed with the purchase. The sale was completed in five weeks (to save us the stamp duty increase).” Mr D (Swanage)

“We found your initial advice to be valuable and the subsequent service to be friendly efficient and most importantly trustworthy. **We would certainly recommend Goadsby to others** intending to sell property in this area.”  
Mr & Mrs S (Swanage)

“A huge thank you to you for all of your efforts selling my late mother's property. The process could have been so difficult as I live 100 miles away but from start to finish you advised and guided me through what could have been a very stressful time. You were always there to answer my calls and were **always a friendly voice** on the other end of the phone. You organised all of the viewings and liaised with everyone involved so efficiently and all in just three months!!!” Ms T (Swanage)

“We were most impressed by the **personal concern and care** shown us by Chris Snell. He went out of his way to keep us informed of progress and help move things along. At one point he seemed to be the one negotiating with the solicitors on both sides, who seemed to be moving very slowly!” Mr & Mrs H (Wareham)

“Fantastic service.” Mr & Mrs O (Weymouth)

“The service was very good & a buyer was found for our house quickly. **No improvement needed.**” Mr & Mrs B (Weymouth)

*Testimonials*